

Mr A Hopkins
Alca Tools
80 Mortimer Street
Herne Bay
Kent
CT6 5PS

2nd December 2009

Dear Andy

It is with pleasure that Dormer Tools offer our congratulations to Alan, Steve & yourself on 35 years in the distribution business. This truly is a fantastic milestone for any company to achieve especially in these difficult and challenging times.

For a company to have such a long and successful history is testament to their focus on quality of service and customer relations. This reflects Dormer Tools philosophy and there in reflects our excellent relationship which we hope continues for many more years to come.

I would like to thank Alca Tools for their continued support, and look forward to working with your company for many years in the future to our mutual benefit.

Yours Sincerely

John O'Donoghue
(General Manager)

